



For troubleshooting or extra licences

support@shipstersolutions.com

Email support is available 24/7



If it's urgent...

0330 113 2083

Office and telephone hours are 10:00AM until 5:00PM

For the *quickest solution*, please provide



Description of the issue



The error message



Sales order/dispatch number



Computer name



Contact name and email address

Please also email us for any of the following

- Changes to custom shipping rules
- Additional workstations (permanent or temporary)
- A new courier
- Amend or create new shipping documents
- Request a new feature
- Other software integrations